

News Release

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POEA issues guidelines on the resumption of the deployment of Filipino domestic workers to UAE

The Philippine Overseas Employment Administration (POEA) has released a set of guidelines to implement the Protocol on Domestic Workers with the signing of the Memorandum of Understanding and Labor Cooperation by representatives of the government of the Philippines and the government of United Arab Emirates (UAE) on March 2, 2021.

In Memorandum Circular No. 6, Series of 2021, the POEA specified the obligations of licensed Philippine recruitment agencies (PRAs) and principals to ensure that the recruitment and deployment of Filipino domestic workers will be in accordance with the existing laws, procedure, guidelines and regulations of the Philippines and UAE.

As such, the PRAs and the principals must ensure that the workers they hire have the qualifications required of the job, physically and mentally fit, with legal employment documents and proper orientation prior to departure.

The workers should also have the Unified Domestic Labor Contract with the Addendum duly signed by both parties and verified by the Philippine Overseas Labor Office (POLO).

The PRAs and principals must uphold the rights of the domestic worker and extend them legal protection and assistance and endeavor an amicable settlement in case of dispute with the employer.

They shall monitor the status or conditions of the deployed and hired workers, and the PRAs shall submit to the POEA Welfare Employment Office quarterly report as well as immediate reporting through the OFW Welfare Monitoring System (OWMS) any significant incident that need direct action and response.

Recruitment agencies, principals and direct employers found violating the provisions of the memorandum circular and other related issuance shall be subject to administrative sanctions and may be suspended or disqualified to recruit, deploy, and employ Filipino domestic workers.

The said circular will take effect on March 31, 2021, after its publication in a newspaper of general circulation and registration with the Office of the National Administrative Register. ###